

# Tickets.visionrcl.org.uk accessibility statement

## Introduction

We believe that the internet and services which we run should be open and accessible to all and have implemented and audited a range of features to ensure this is possible.

Tickets.visionrcl.org.uk is the sub-site which allows our customers to book theatre tickets at Kenneth More Theatre and Redbridge Drama Centre. This accessibility applies to tickets.visionrcl.org.uk and may differ on our sub websites. Within our websites you should be able to:

- zoom in up to 400% without problems
- navigate the website using just a keyboard
- use the website with a screen reader

To fulfil our commitment to an internet and website which is accessible to all, we aim to adhere to the World Wide Web Consortium's (W3C) Web Content Accessibility Guidelines 2.1 (WCAG 2.2) at the AA level. Visionrcl.org.uk is built using W3C valid HTML 5 and CSS.

If you wish to contact our website team, you can get in touch on [data.information@visionrcl.org.uk](mailto:data.information@visionrcl.org.uk).

## How accessible is this website

Parts of this website may not be fully accessible. For example:

- some functions are not yet accessible using a keyboard
- there are some links next to each other which go to the same place. This may increase the length of time it takes to navigate the site with a keyboard.

We are working to consistently update our website where accessibility needs are flagged and undertake regular reviews of content on our website.

For those having trouble booking tickets via our website, please call us on 02087088800 and speak to one of our dedicated team

## Technical information about website accessibility

## Non-accessible content and what we are doing about it

1. Decorative images across the website may contain alternative text where there should be a null tag. Images that are decorative don't need a descriptive alt tag as they are not important when it comes to conveying information. We have made significant progress on reducing this but this may be found on some website pages.
2. Those accessing our website with a keyboard will not be able to browse for seats on <https://tickets.visionrcl.org.uk>. This has been raised with our system supplier and is going to be addressed in the next release of the system.
3. Those accessing our website with a keyboard may find multiple links going to the same place close together on <https://tickets.visionrcl.org.uk>, this has been raised with our supplier and we are hoping this will be addressed in the next release of the system.

## Vision RCL websites

Vision RCL operates a number of sub-domain and micro websites. Some of these are maintained by us and some are hosted and maintained by external suppliers. Every effort will be made to provide accessibility tools on sites which are managed directly by Vision RCL, and where it is not possible we will be working with our suppliers to make the sites more accessible. These sites include:

<https://visionrcl.org.uk>

<https://bookings.visionrcl.org.uk>

<https://tickets.visionrcl.org.uk>

<https://checkout.visionrcl.org.uk>

<https://info.visionrcl.org.uk>

<https://rddc.visionrcl.org.uk>

<https://coloursofredbridge.com>

<https://valentinesmansion.com>

<https://redbridgefirstworldwar.org.uk/>

<https://www.sylviapankhurst.com/>